



Canadian Mental
Health Association
Halton Region Branch
Mental health for all

Association canadienne
pour la santé mentale
Filiale de la région de Halton
La santé mentale pour tous

JOB POSTING

Job Title: Crisis Intervention Specialist, COAST
Job Type: Casual
Department: Crisis Services
Division: COAST
Location: Oakville, ON
Reports to: Manager, Crisis Services
Hours: Part time/ Casual shifts
Job Posting #: 10-2019

The Canadian Mental Health Association, Halton Region Branch (CMHA-HRB) is seeking Crisis Intervention Specialists in a casual contract capacity within the COAST team. The position is based at our Oakville, Ontario location. The position resides within an integrated team of individuals who work closely together to provide meaningful programs, crisis intervention and connections to community services and support to people affected by mental illness. The COAST program is provided in partnership with the Halton Regional Police Services.

The Successful Candidate Will:

- Provide intensive short term support, crisis intervention and service coordination to residents of Halton Region
- Make referrals on behalf of clients to a wide variety of community programs and services
- Commit to the use of the recovery model while providing client service
- Commit to supporting health, safety and wellness according to relevant legislation and agency policies and procedures

Responsibilities:

- Provide a wide range of accessible services including outreach assessments, telephone support, referrals and interventions to prevent further crisis
- Complete mental status examinations and assess risk in outreach environments
- Work in collaboration with COAST crisis workers, police and community partners to build an effective community crisis network
- Build positive relationships with communities and agencies to become mutual resources
- Develop tools and resources to manage client crisis, develop strategies to assist clients to prevent further crisis and establish personal goals that move them towards recovery
- Engage clients to participate in their crisis and recovery planning
- Provide crisis support and services via the COAST crisis line
- Provide support to the clients support network as appropriate (e.g. managing mental health issues, crisis education, problem solving, etc.)
- Complete all required documentation as per organizational standards and keeping with college guidelines
- Comply with Crisis Response Service Standards

HEAD OFFICE: 1540 CORNWALL ROAD, UNIT 102, OAKVILLE, ONTARIO L6J 7W5
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info@cmhahrb.ca www.cmhahrb.ca
Charitable registration # 106863475RR0001



- Other duties as assigned

Qualifications:

- University degree in a health care or social services related discipline or a combination of education and equivalent experience
- Minimum of four (4) years' experience working in the mental health field and specifically handling crisis intervention
- Registered with a professional college preferred
- Working knowledge of the mental health field and crisis intervention
- Demonstrated ability to provide one to one and group support to clients, families and friends
- Knowledge of relevant mental health legislation including the Mental Health Act
- Demonstrated ability to work independently and as part of a team
- Demonstrated conflict management and resolution skills
- Excellent oral and written communication skills
- Proficiency in MS applications
- Knowledge of EMHware an asset
- Training in CPR, first aid and ASIST is an asset
- Vulnerable sector criminal record search required upon hire

Why Work for The CMHA-HRB...

The CMHA-HRB offers a supportive team environment, flexible work environment, training opportunities, tuition assistance program, competitive vacation package and comprehensive benefits/pension package. We have an enthusiastic team who are dedicated to supporting individuals with mental health concerns within a client-focused environment. Individuals seeking new challenges and opportunities for professional growth are encouraged to apply.

Interested applicants should apply in writing by **October 4, 2019** to:

Email: careerscrisis@cmhahrb.ca

Website: <http://www.cmhahrb.ca>

The CMHA-HRB values and supports employment equity and workplace diversity and encourages all qualified individuals to apply. CMHA-HRB welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process. To request this posting in an alternative format or to request accommodation in the application process, contact us by phone at 905-693-4270 ext. 5392 or by email to careers@cmhahrb.ca. Only those selected for an interview will be contacted. Thank you for your interest in CMHA-HRB.

